



National Finance Center Customer Notification

Date of Notification: July 20, 2011

Subject: NFC Webserver Issue Follow Up

Database/Customer(s) Affected: All STARWEB Users

Dear Customer:

The National Finance Center (NFC) is sending this notification as a follow-up to a notice issued earlier stating that an issue had occurred with the webserver. This notification further stated that STARWEB will be unavailable today between 5:00 p.m. CST and 5:15 p.m. CST in order to apply an important security update. This security update to webserver has been postponed until Friday evening, July 22, 2011.

Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

KJS/M3-11-015/018

"Tip of the Week"

The Payroll/Personnel Call Center (800-981-3026) is available to assist agency Human Resources Offices from 8:00 A.M. – 4:00 P.M. (CST), Monday – Friday. If employees have any questions regarding their payroll, they should contact their agency Human Resources office